JOSHUA BASIN WATER DISTRICT Minutes of the CITIZENS ADVISORY COUNCIL MEETING Tuesday, July 12, 2022

CALL TO ORDER – Chairperson D. Carrillo called the meeting to order at 6:03 p.m.

PLEDGE OF ALLEGIANCE

DETERMINATION OF A QUORUM – GM Johnson confirmed quorum.

IN ATTENDANCE – Chairperson D. Carrillo, Hannah Campbell, Karen Tracy; VIA ZOOM: Kathy Carrillo, Glen Harris, Shari Long, Karen Morton

STAFF PRESENT - Sarah Johnson, General Manager

CONSULTANTS PRESENT - Kathleen Radnich, Public Information Consultant

PUBLIC COMMENT - None

APPROVAL OF PRIOR MEETING MINUTES -- MSC¹ (Tracy/Harris 2/0) approved the Draft Minutes of March. 8, 2022.

STRATEGIC COMMUNICATIONS PLAN – Chairperson Carrillo asked the CAC if anybody had any comments or changes to the Plan before it moves on. Tracy inquired as to where the Plan goes from here, and Consultant Radnich explained that it next moves on to the District's staff management who will look it over, determine the funds that would probably need to be allocated, if the Plan fits the District's Mission, is palatable, and at what speed. Staff will come back with a recommendation after all the department heads look at it for feasibility and how to implement what portions of it going forward. After staff is comfortable with the Plan, it will move on to the Board. Tracy also brought up the wording in Objective No. 1 on page 19. After discussion, the CAC agreed "customer/stakeholder" should be removed and "service" should be "services." Chairperson Radnich and GM Johnson further explained that once the Plan moves on to the staff, GM Johnson will present it at a meeting of Managers and Supervisors for discussion and digestion, then to an Operations meeting, and then to an all-staff meeting. It will progress as to its priority level, and each department will have the opportunity to address and edit items. Harris asked for clarification regarding No. 8 "Community Outreach" on page 23, and what things are currently being done and which are a wish list. Consultant Radnich explained past and current outreaches, circumstantial changes and elaborated on the difference between community groups and the local Municipal Advisory Council (MAC). Harris added that he would like the District to speak at a MAC meeting, and that MAC is accepting applications for potential new members, and he can provide that information to anybody interested.

Chairperson Carrillo motioned to move the Plan on to the District staff with the changes mentioned. MSC^{1} (Tracy/Campbell 2/0)

ROUNDTABLE COMMENTS – Tracy shared that she wished she could have been at the morning's Well 14 ribbon cutting ceremony. Tracy and Harris both requested photos from the ceremony. Chairperson Carrillo shared how great the ceremony went and how impressive and unique Well 14 is. Further discussion followed emphasizing how important Well 14 is, it's groundbreaking technology, and

the great accomplishment it has been despite all the obstacles along the way. Lastly, Harris thanked GM Johnson and Jeremiah for a wonderful meeting a few weeks prior at the retreat center where they represented the District with great integrity and transparency.

NEXT MEETING DATE – September 13, 2022, at 6:00 p.m.

ADJOURNMENT - Chairperson D. Carrillo adjourned the meeting at 6:38 p.m.

Respectfully submitted,

Sarah Johnson, General Manager & Board Secretary