



P.O. Box 675 \* 61750 Chollita Road \* Joshua Tree \* California 92252  
 Phone (760) 366-8438 \* Fax (760) 366-9528  
 Website: [www.jbwd.com](http://www.jbwd.com) \* Customer Service: [customerservice@jbwd.com](mailto:customerservice@jbwd.com)

**JBWD is under a 20% voluntary water conservation mandate. Reduce your water use and "Shed a Tier for JBWD!"**

THE  
**TIER DROP**  
**NEWSLETTER**

NOVEMBER 2017

**SEPTEMBER 2017 WATER SAVINGS:**  
 21.47%

Cumulative Conservation as of June 2017: 18.25%

Visit Our Water Wise  
 Demonstration Garden

**The "GREAT SHAKE OUT"**

*Local residents learn what they MUST do to be prepared for a water emergency. If the tap water stopped, do you have enough water for three days — for a week, or even longer?*

**GET PREPARED!**

Go to:  
[www.jbwd.org](http://www.jbwd.org)



*JBWD Volunteer Docent, Loretta Simonet (front) and Director Tom Floen (background) instruct the public on emergency water storage options at the "Great Shake Out" held last month in Yucca Valley.*

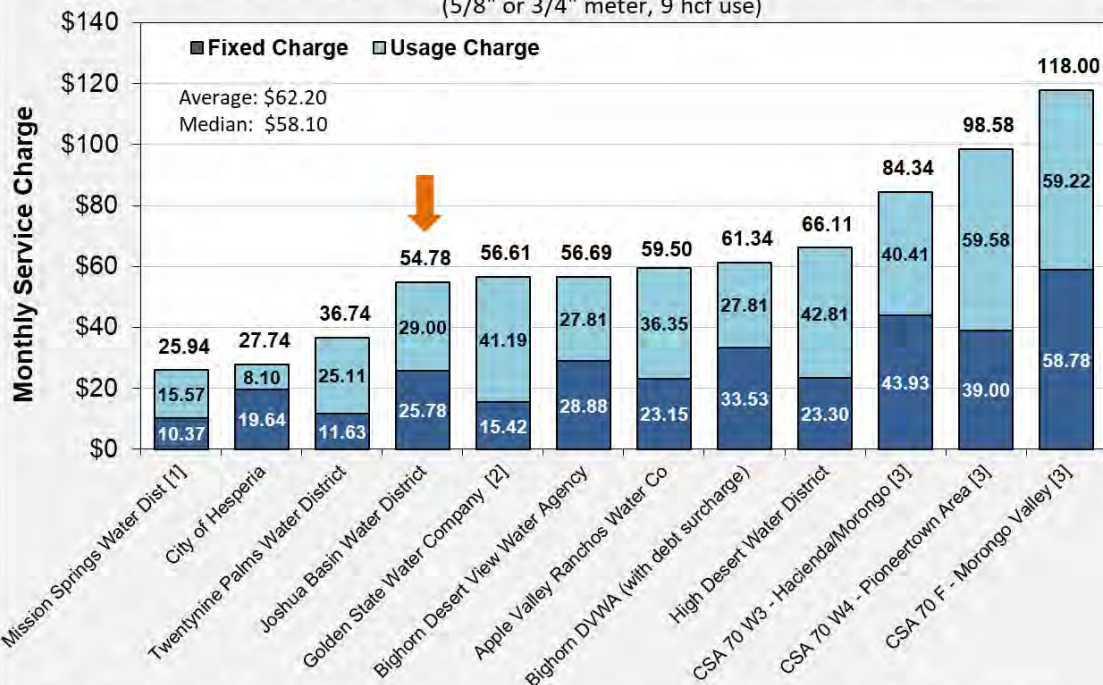
**OUR MISSION IS TO PROVIDE:**

a high standard of water quality and customer service at responsible cost; to protect the water resources of Joshua Basin Water District; to promote cooperation and respect with customers, employees, neighboring communities and public – private agencies.

**Joshua Basin Water District**

**Survey of Typical Monthly Residential Water Bills, Sept-2017**

(5/8" or 3/4" meter, 9 hcf use)



1 Serves City of Desert Hot Springs. 2 Barstow/Apple Valley/Lucerne & other areas. 3 San Bernardino County Service Area.

**JBWD IS CURRENTLY IN THE PROCESS OF A RATE STUDY.**

**This chart shows a sample of comparisons amongst other water providers in the area— some whom also anticipate their rates to increase.**



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"Our Water, Our Community, Our Responsibility"

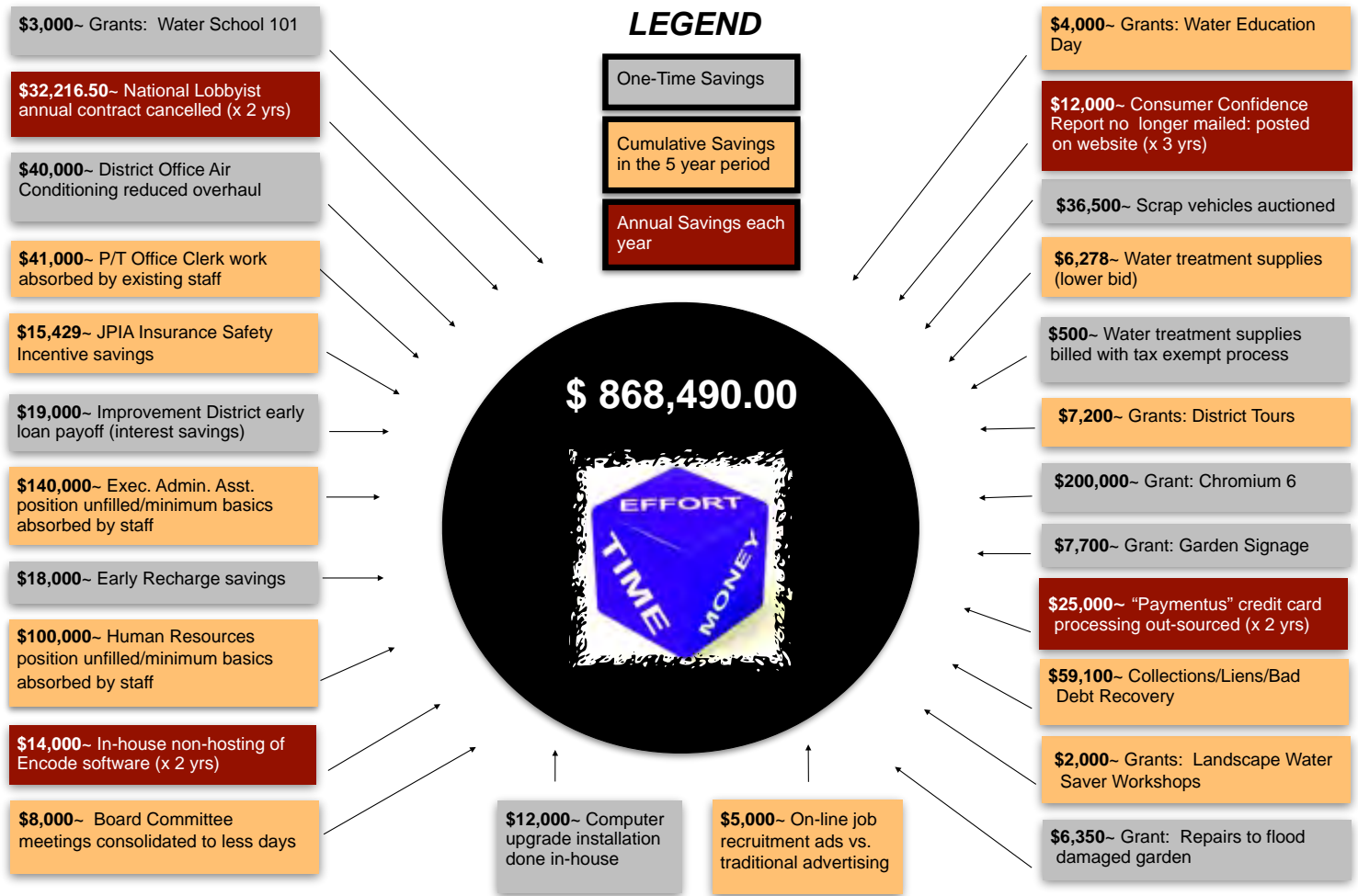
A Community Owned Water District



**NOVEMBER DISTRICT OFFICE CLOSURES:**  
**Veteran's Day, November 10th, and**  
**November 23rd-24th for the Thanksgiving holidays.**

*JBWD...working hard to save our water!*

**STAFF COST \$AVING EFFORT\$ REALIZED OVER THE PAST 5 YEARS**



During the last minimal water rate increase spanning 5 years, the JBWD Staff worked hard to stretch what funds were available. With the existing drought mandating customers conserve 28%, the revenue reduction also reflected an additional 28% shortfall in operational cash. This chart reflects a glimpse of the many areas Staff absorbed the revenue loss and cut costs so that our community was still the recipient of water service 24/7, 365 days out of the year. NOTE: Cutbacks and workload "double-ups" are not a model for efficiency.

**LEARN MORE ABOUT THE DISTRICT'S FINANCIAL FUTURE AND JOIN THE DISCUSSION!**

Special public meetings are scheduled for the Citizens' Advisory Committee (CAC) on Wednesday, November 1st, 1:00PM-3:00PM at the Helen Gray Center in Joshua Tree, and on Tuesday, November 14th, from 1:00PM-4:00PM, at the District Office. The public is also welcome to attend Board meetings held November 1st, 6:30PM at the Helen Gray Center, and November 15th, 6:30PM at the District Office. Board meetings may be viewed by going to our website: [www.jbwd.org](http://www.jbwd.org) and by clicking on the "You Tube" button for your convenience viewing.