

CAC Meeting Notes 7/10/18

1. Called to Order at 6:02 PM
2. Pledge
3. Quorum...YES: Karen Tracy, Tom Kayne, Jeff Dongvillo, Shari Long, Gayle Austin + GM Sauer
Others in attendance: Kathleen Radnich, President Luckman, Public: Al Marquez
4. Approval of Agenda 1st- Long/ 2nd-Austin 5/0
5. Public Comments: Al Marquez thanked the CAC, on behalf of the JT Community, for all they have done
6. Consent Calendar
 - (1) Approve Draft Minutes of the Speical Workshop Committee meeting of 2018:
Approved (1st-Kayne/2nd Dongvillo) with two corrections:
 - 1) Item #7, 3rd Paragraph (opens with, "Tom Kayne...") Second sentence was not from Tom Kayne, but from a "public attendee," who made comment about it being unfair...
 - 2) Jeff Dongvillo asked that his name on item #3 show that he was "EXCUSED" for CERT Training.
7. Changes in Office Hours: GM Sauer reviewed the Committee Report presented.
 - (1) A lengthy discussion followed. Long asked if employees would still have full hours; GM Sauer affirmed they would, and explained how their hours would be spent with the new schedule.
 - (2) Tracy did not feel the regular customers would be impacted; Austin and Kayne agreed
 - (3) Radnich noted the alternate ways customers can make payments aside from walking in the door, and that lock-off days are never on a Friday.
 - (4) Marquez asked about doing 10 hr. work days (like other Agencies), and if the Union would approve of these changes. GM Sauer noted that staff currently works 9-hr. days.
8. Customer Account Assistance Program: GM Sauer explained the current program at length.
 - (1) A correction on the report was noted (shown as \$1,884, vs. \$7,884) of increased revenues unrealized.
 - (2) Committee members weighed in on concerns and options:
 - 1) Austin wants the whole program scrapped completely
 - 2) Long stated it was not fair to be subsidizing AirBnBs and VRBOs
 - 3) Dongvillo agreed, but hoped we could find a compassionate solution
 - 4) Radnich reminded the Committee that residential "pipes" are aging considerably, and population is growing, creating potential for endless future claims for help. Adding: If assistance was given, we might not go with free water, but charging the wate loss at the lowest tier—just once.
 - 5) Kayne and Dongvillo felt Radnich's suggestion had merit.
 - 6) Tracy felt the whole program just needed to "go away".
 - 7) Austin added that trying to determine who should qualify for assistance would only open the District up to lawsuits.
 - (3) The CAC voted to recommend to the Board that they should completely do away with the program: 1st: Austin / 2nd: Dongvillo 5/0
9. General Manager Report:
 - (1) Coloform Paper Announcement: The situation was explained thoroughly (indicating we had a "false positive" due to the lab's mishandling of our samples. Regardless, we were required to notify the public, which created concern. The radio (Z107.7)

broadcast story noted it wasn't a public concern, although their headliner did incite unnecessary concern.

(2) Well 14 will be sanitized one more time by the current contractor (at his expense.) If it doesn't work, we may have to drill another well.

10. Confirm Date for Next CAC meeting: September 11, 2018 @6PM

(1) Long requested the next meeting has the agenda item of discussing property owners "having water meter responsibility," and "delinquent water payments on tax liens." GM Sauer agreed and would ask AGM Greer to attend that meeting.

11. Adjourn: The meeting was adjourned at 7:07PM